

Specific Requirements Information Form



This section is for Office completion only:

Customer Name:	
Tour Code:	Tour Date:
Booking Reference:	Room Type:
Specific Requirement (as discussed at time of booking):	

Please complete and return this form to the address shown below. Please do not leave any section

Medical Term / Disability:

Mobility Aids:

Walking Stick(s)	Yes / No
Folding Walking Frame	Yes / No
Folding Wheelchair	Yes / No
Mobility Scooter (see opposite*)	Yes / No

*** Please advise Make & Model if answering YES for a Mobility Scooter:** (This will be subject to approval)

Weight: _____kg

Does it fold down? Yes / No

Dimensions when folded:

Height_____cms / Width_____cms / Length_____cms

Are you able to load/unload the scooter on/off the coach unaided? Yes / No

Can you get on/off a coach unaided? Yes / No

Can you manage some steps? *(For coach excursions/hotels etc at least 6 steps)* Yes / No

I am aware *just for groups!* Staff are unable to offer assistance during the course of the holiday.

I am aware that specific rooms can only be guaranteed providing the room is in operational order at the time of arrival. If the room is not, for circumstances beyond our control, then the hotel will endeavour to accommodate your request in an alternative room.

In case of tours with overnight stops or unknown accommodation, I am aware that no requests can be guaranteed, and that the hotel may not be suitable for my requirements.

I am aware that this form may be held by *just for groups!* for use on future holidays if booked within one year from the date of my signature. I am aware that if my specific requirements / medical term / disability should change in this time, then I will be required to complete a new form.

Please note that separate conditions apply for holidays by air or cruises.

I hereby agree that the information completed on this form is to my knowledge, correct.

Print name:	Signature:	Date:
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Any personal information you give to us will be processed in accordance with the Data Protection Act 2018 and the

General Data Protection Regulation (EU) 2016/679

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